

SHIPPING POLICY

Thank you for visiting and shopping at TF Moto Pty LTD (“Company”, “We”, “Our”, “Us”). The following are the Terms and Conditions that constitute our Shipping Policy (the “Policy”).

1. General

If you do not agree to be bound by this Policy, or if you need more time to review and consider this Policy, please do not submit an order, purchase, and/or transact with us. The Company only agrees to supply Products to you if you assent to this Policy. The Company reserves the right to amend this Policy at any time without prior notice to you, you agree to review these terms regularly, before and during your transaction with us.

2. Ownership of the Products

The ownership of the Product/s shall be titled to us until the successful receipt of its delivery. Thus, we shall maintain any and all necessary insurance in order to insure the Product/s against loss at our own expense. We shall shoulder any and/or all risks of loss on the Product/s you have purchased.

3. Delivery and Order Processing

3.1 Order Processing Time.

Some of our products and bikes are manufactured in other countries and shipped internationally. The manufacturer conducts tests and safety checks as well as inspections prior to preparing it for delivery. Once the Products/Bikes have been delivered to us, we will also conduct one (1) round of final safety checks and inspection (including the start-up of the Bike/s to ensure their quality is as per standard).

Regarding the Bikes our inspection is video recorded to serve as proof that they are free of damages and/or defects and they are in safe working order. Please be advised that for privacy reasons we will safely store the video. The recording will not be shared with anyone, including you. We will only keep the video as proof in cases of any refund and/or exchange claims. If these circumstances arise, we will use the recording to serve us as support to deem the claims either valid or invalid.

We will then inform you once the Products/Bikes are ready for delivery.

3.2 Delivery.

We deliver the Products/Bikes at the delivery address you have provided to us during your purchase. The Products/Bikes shall be deemed delivered upon your acceptance of the Order. The shipping costs quoted within your quote/invoice is inclusive of GST. These costs vary based on location. The shipping costs are inclusive of insurance.

Regarding the delivery of the bike/s We use motorcycle delivery specialists, for the safe receipt of your Order.

For other products We use the courier/logistic company that We deem fit for the purpose.

We ensure the proper handling and delivery of the Products/Bikes, which, in the case of Bikes, may take up to four (4) months before it is delivered to you.

4. Excuse for Delay or Failure to Perform

We will not be liable to you for any delay, non-delivery or default due to labour disputes, transportation shortage, delay or shortage of materials to produce the Products/Bikes,

fires, accidents, Acts of God, or any other causes outside of our control. We shall notify you immediately upon realisation of such events and do act in all our reasonable power in order to deliver the Products/Bikes as agreed.

5. Third-Party Couriers

We reserve the right to choose the method of shipping of the Products/Bikes. We, at our sole discretion, may ship them via sea freight or via plane depending on the circumstances of your Order. After the safe delivery of the Products/Bikes to us and after the successful rounds of safety checks, testing, inspection and start up, we will then contract the suitable logistic company to handle the delivery. All our shipping methods are inclusive of insurance.

Please be advised that we do not have any control on the shipping time and delivery dates of your Order. We do not guarantee the shipping time provided as it only serves as an estimate and may be extended due to various factors which are deemed out of our control.

6. Changes to This Shipping Policy

The Company reserves the right to amend this Policy at any time without prior notice to you, you agree to review these terms regularly, before and during your transaction with us. You can also obtain an up-to-date copy of our Shipping Policy by contacting us via email at info@tfmoto.au or info@buccimoto.au.

7. Contact Us

If you have any concerns, questions, and clarification on our Shipping Policy, please get in touch with us at info@tfmoto.au or info@buccimoto.au. We will try our best to get back to you as soon as we can.